The ShopKey® Family of Shop Software

The Golden Key to Building Your Business

ShopKey is the family of shop software from SUN® that you’ve been waiting for: a single information system built from your point-of-view that addresses all your shop requirements. A series of related software applications covers each type of information you need: repair, estimating and shop management. Each module functions as a stand-alone system, or works seamlessly together with other modules, sharing the same easy-to-use, point-and-click Windows interface. You can easily share information between ShopKey Repair, ShopKey Estimating, and ShopKey Service Writer to create a fully-integrated information hub at the center of your shop.

Now available on DVD

The ShopKey Repair Information System is the key to improving productivity in automotive service. This perfect "how to," database for technicians and service writers operates directly from the shop floor, and covers all areas of domestic and import cars, light trucks and vans. It gives you the information to service more vehicles in less time—improving customer satisfaction and increasing shop profitability.

The ShopKey Parts and Labor Estimating Guide is the key to writing accurate and complete service estimates based on real world parts and labor data. An essential addition to ShopKey Repair and Service Writer modules, ShopKey Estimating fully automates estimating procedures to save time and increase profits.

The ShopKey Transmission Module offers a comprehensive database of information covering every aspect of transmission service and repair, with fully illustrated procedures for troubleshooting, removal/ installation, overhaul and maintenance service.

ShopKey Service Writer Module

The best database management technology available automates job scheduling, estimating, repair orders, invoices reporting and marketing. Not only does it keep a running record of each individual repair job, but provides all of the financial and marketing information needed to run a profitable automotive service business.

ShopKey Shop Management System Module

In addition to all the capabilities of Service Writer, the Shop Management System module provides complete inventory management capabilities from inventory tracking to purchase orders. Both Service Writer and Shop Management System interface with the ShopKey Estimating Guide and the ShopKey Repair module to put all needed information at your fingertips.

ShopKey Heavy Truck Module

Focuses exclusively on repair procedures and specifications for medium and heavy-duty trucks, classes 3-8. Based on the ShopKey Repair module, heavy truck information is broken down by truck manufacturer and equipment maker, with all popular manufacturer information for domestic and import models combined in one place.

6 LEVELS OF CUSTOMER SUPPORT

COACHING & INSTRUCTION WORKBOOKS®
GETTING STARTED®
SCREEN CAM TRAINING VIDEOS
ONLINE HELP
USER GUIDE
SHOPKEY TECHNICAL SUPPORT
* Shop Management Systems

SYSTEM REQUIREMENTS

ShopKey® runs under the Microsoft Windows operating system. The Windows Graphical User Interface (GUI) helps to make ShopKey easy to learn and use. Hardware and software requirements vary by module. Please consult your Snap-on representative for exact system requirements.

CUSTOMER SERVICE AND TECHNICAL SUPPORT

Questions or problems® Just call our toll-free hotline: 1-800-944-3877

For more information, call your local Snap-on representative, or visit our website at: www.snapon.com

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from the estimate through the invoice, by automating each step in the process. Information from while the full

Keeping track of cars, customers and technicians requires a powerful management system to tie

Built around comprehensive coverage of domestic and import cars and light trucks, ShopKey Repair speeds automotive diagnosis and repair by giving technicians quick access to data for virtually any passenger car or light truck vehicle on the road. At the click of a mouse, ShopKey locates the exact repair procedure, illustration, specification or technical service bulletin you need to do the job, quickly and accurately. Streamlined navigational tools get you to the exact information fast. And ShopKey keeps you up to date with today’s ever-changing automotive technology with new coverage and features coming every quarterly release.

(derived from Bulletin)

SHOPKEY SHOP MANAGEMENT

Keeping track of cars, customers and technicians requires a powerful management system to tie

Each procedure includes step-by-step instructions, complete with hypertext links for DoD by category, comprehensive system, leading you to time-saving short cuts provided by vehicle manufacturers.

SHOPKEY PARTS AND LABOR ESTIMATING GUIDE

The ShopKey Estimating Guide uses simple, point-and-click Windows® technology to produce accurate, complete estimates in seconds. Pull-down menus and system-prompted choices make it easy for you to access the right labor times, OEM part numbers and prices for virtually every make and model on the road. ShopKey Estimating covers all major repair operations, plus machine shop operations and diagnostic services.

Each procedure includes step-by-step instructions, (Figure 1.) Illustrated Procedures

Cost-Effective Inventory Control

Automated Profit Analysis

Cost-Effective Inventory Control

Comprehensive System Coverage

Comprehensive System Coverage continues...

Built around comprehensive coverage of domestic and import cars and light trucks,

Cost-effective inventory control, by automating each step in the process. Information from

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